



SIG 14 - Conference General Track

With our theme **Exploring the Future of Management: Facts, Fashion and Fado**, we invite you to participate in the debate about how to explore the future of management. We look forward to receiving your submissions.

T14_01 - Critical Perspectives in Emergency Services Management

Proponents:

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Short description:

The state of management research in emergency services is an evolving phenomenon, characterised by a clear theory-practice divide resulting in a 'silo' approach to the development of academic and professional expertise. The interest is also reflected in the growing academic journals in this nascent sub-management field of academic inquiry. This panel, in its sixth year, will provide an inter-disciplinary platform to debate and discuss the issues which are relevant to the emergency management communities and research groups. It will provide a forum for an engaged and critical analysis of the emergency services amidst mounting calls for professionalization in these organisations.

Long description:

Management research in emergency services is an evolving phenomenon and the current state of emergency management research is unfortunately characterised by a continuing theory-practice divide resulting in an overly 'silo' approach to the development of academic and professional expertise. This is despite the fact that the provision of emergency services is a worldwide phenomenon and there is a growing international appetite for exploring the links between academia and organisations providing an emergency response. The need to manage risk (to life, health and property) and preparedness, process issues and to manage public understanding of risk and responsiveness makes it important to have a better understanding about these services, the contexts in which they operate and the key organisational and management challenges they face.

Exploring interrelationships between emergency services, including the contribution that emergency services make to wider social, economic and environmental concerns will be the key theme of this panel. This panel, will provide an inter-disciplinary platform to debate and discuss the issues which are relevant to the emergency management communities and research groups at EURAM. The growing interest and engagement of the EURAM scholars



with the panel is evidenced by the publication of a special issue of International Journal of Emergency services (Emerald Publications) in 2015 (vol. 4, No. 2) from the EURAM 2014 Valencia Conference. Submissions will be welcome on the following topics but are not limited to:

Emergency services management: a new research agenda

Bridging the theory-practice divide

Crisis/disaster management and recovery

Performance and lean management

Managing chaos & safety management

Organisational culture and culture change management

Leadership domains in international responses across multiple agencies

Managing the spiritual aspects of recovering from a crisis

Community competence and organisational resilience

Application of information and communication technologies

New awareness/education and planning methods



Building resilience of all public and private critical infrastructures as well as businesses.

This panel follows the successful panel at previous EURAM conferences and the panel conveners have regularly presented papers on various management aspects of the emergency services. Emergency Management panels have also been presented at the EGPA, BAM, IRSPM and Academy of Management (Critical Management Studies) conferences, on the related theme of emergency management. The panel chairs have published widely on this subject area.

Emerald Group Publishing and the International Journal of Emergency Services (IJES) will sponsor the best paper award at the track. For more information on IJES and submission guidelines, please go to <http://www.emeraldgrouppublishing.com/products/journals/journals.htm?id=IJES>

Keywords:

Emergency Services
new research agenda
Theory-Practice gap
crisis and risk management

Publication Outlet:

European Management Review
Palgrave/ Emerald for a book
Public Management Review

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AUTHORS GUIDELINES

<http://www.euramonline.org/submissions-guidelines-2019/author-s-guidelines.html>